



The
Hotel School
Australia

STUDY WITH US, WORK WITH US.

THSA Student Prospectus

Industry Partner: The Ritz-Carlton, Perth



WELCOME TO YOUR FUTURE

CONTENTS

ABOUT US

Welcome	4
The Hotel School Advantage	6
Campus Locations	8
Southern Cross University	10
Our Learning Model	12

OUR PROGRAMS

Pathway Programs	14
Diploma of Hotel Management	16
Associate Degree of International Hotel and Tourism Management	17
Bachelor of Business in Hotel Management	18
Graduate Certificate of Business in Global Hotel Leadership	20
Graduate Diploma of Business in Global Hotel Leadership	21
Master of Business in Global Hotel Leadership	22

CAREERS & EMPLOYMENT

Career Opportunities	25
Employment Outcomes for Graduates	26
Internships	28
Our Industry Partners	30
Professional Learning Centre	33
Graduate Placement Service	34
Our Alumni	36

STUDENT EXPERIENCE

Student Engagement	39
Student Support	40

APPLICATIONS

How to Apply - Domestic	42
Fees and Financing - Domestic	43
How to Apply - International	44
Attend an Event	46

The Hotel School acknowledges the Traditional Custodians of the lands on which our campuses operate, pay our respects to Elders past, present and emerging, and recognise the enduring connection of Aboriginal and Torres Strait Islander peoples to Country, culture and community.

WELCOME TO THE HOTEL SCHOOL

We are proud to introduce The Hotel School Australia (THSA), a leading provider of University education in Hospitality, Tourism, and Event Management.

At The Hotel School Australia, we go beyond delivering a degree. Through the Southern Cross Model, students are immersed in a transformative learning experience that connects theory with real-world practice in one of the world's most dynamic industries.

Our industry-focused approach ensures that students gain real-world insights and practical skills that set them apart. We recognise that every student's aspirations are unique, which is why our curriculum combines essential management knowledge with the flexibility to tailor studies to individual career goals, whether in hotel management, tourism, hospitality, events or general management.

We invite you to discover The Hotel School Australia and become part of our global community, which has been shaping industry leaders since 1989.

We look forward to welcoming you on this exciting journey.



Nicholas Hyde
Executive General Manager,
The Hotel School Australia



Professor Erica Wilson
Dean, The Hotel School Australia
Pro Vice Chancellor (Academic Innovation),
Southern Cross University

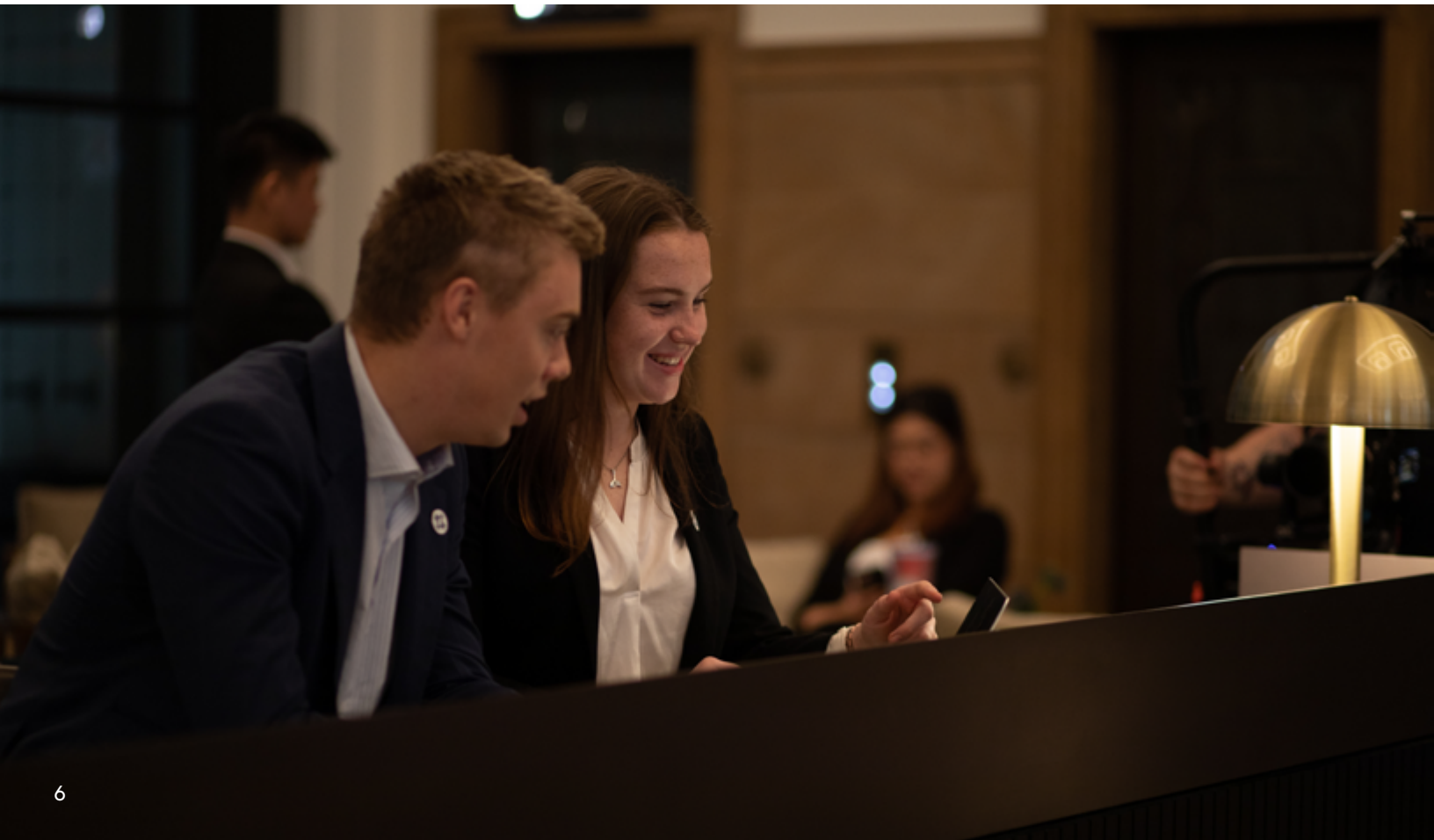


THE HOTEL SCHOOL ADVANTAGE

The Hotel School Australia was founded in 1989 within the InterContinental Sydney as Australia's first specialised hotel management educator, with a vision to develop future leaders for the hospitality sector. Today, the University is recognised nationally and internationally for excellence in hospitality, tourism, and event management education.

As a provider of Southern Cross University courses, The Hotel School Australia combines academic rigour with applied, industry-led learning. Students gain real-world experience with leading global brands throughout their studies, reflecting the strength of the Study With Us, Work With Us approach.

Developed with industry for industry, our curriculum focuses on fundamental management topics, equipping students with transferable skills applicable across industries in Australia and overseas.





EMPLOYMENT OUTCOMES

97% of students* are employed within six months of graduation, with the majority securing jobs before they graduate.



PRACTICAL EXPERIENCE

Gain hands-on experience through paid work opportunities, global internships, industry excursions, and study tours. These experiences allow students to explore diverse career options while building professional confidence.



GLOBAL COMMUNITY

As a specialised university educator, THSA provides access to a strong network of industry leaders, mentors, and alumni. Students become part of a global professional community that supports career development beyond graduation.



INDUSTRY CENTRIC LEARNING

Learning extends beyond the classroom. Students engage in industry-led activities, professional development opportunities, on-site visits, workshops, and guest speaker sessions, gaining practical insight into real-world operations and career pathways.



STUDENT DIVERSITY

With students from all around the world, our student diversity promotes critical thinking, creativity, and prepares students for global collaboration and multicultural environments.



CAMPUS LOCATIONS

THSA has 4 CBD campuses in Perth, Brisbane, Melbourne and Sydney, strategically located in the heart of Australia's tourism capitals. Students may have the opportunity to transfer between campuses during their studies to experience work and study around Australia.

*2024 The Hotel School Graduate Employment Survey

STUDY IN ICONIC LOCATIONS

Immerse yourself in Australia's most iconic urban landscapes while studying your degree.

The Hotel School Australia's campuses in Brisbane, Melbourne, Perth, and Sydney place students in the heart of bustling tourism and hospitality districts, where industry opportunities are just steps away. Whether it's networking with global brands, gaining real-world experience, or embracing the energy of these major cities, our campus locations ensure a dynamic and enriching student journey. These strategic campus locations provide students with unparalleled access to industry networks and experiences, while nurturing top talent in Australia's leading tourism destinations.





BRISBANE



MELBOURNE



SYDNEY



PERTH

NOW WELCOMING STUDENTS

 297 Hay Street, Perth WA 6004

With its coastal lifestyle and expanding hospitality and tourism sector, Perth offers the ideal environment to study and gain industry experience.

From premium hotels to a thriving food and beverage scene, students have the opportunity to learn in a city that blends lifestyle with real career pathways, all set against the backdrop of the Swan River and nearby beaches.



PERTH CAMPUS

SOUTHERN CROSS UNIVERSITY



Southern Cross University is a contemporary, multi-campus Australian University with a global outlook. At Southern Cross University, we are driven by a clear purpose: to change lives through revolutionary learning and research with real impact. Our main campuses are located at the Gold Coast in Queensland and in the Northern Rivers and at Coffs Harbour in New South Wales.

The University is a leader in tourism studies and research in Australia and operates The Hotel School in Sydney, Perth, Melbourne and Brisbane. Our leading academics strive for research excellence that informs industry practice, policy and regulation. We are committed to making a difference locally and globally with industry and community collaboration that produces engaged teaching and research outcomes.

Our game-changing Southern Cross Model is focused on active, immersive learning and increased student success with an innovative calendar of six-week terms. Work placements and developing practical, industry-specific skills are a feature of our degrees.

A MESSAGE FROM PROFESSOR TYRONE CARLIN, VICE-CHANCELLOR

The Hotel School at Southern Cross University has a unique vision: to offer you a world-class education in hotel and hospitality management.

As a student, you are already part of a global network of influential alumni who are leading hotel, travel and leisure enterprises across the globe. Our academic programs are developed in collaboration with industry leaders and practical training with mentorship from experienced professionals is a fundamental part of your course. This means you are not only well-prepared for the demands of this dynamic sector once you graduate, you already have professional networks in place and a robust foundation for your career success.

As a Southern Cross University student at The Hotel School, you will not only join a globally ranked university – you'll be part of a brand that is synonymous with excellence in hotel and hospitality management around the world. We invite you to build your future with us.



Professor Tyrone Carlin
Vice Chancellor and President of
Southern Cross University
www.scu.edu.au

Ranked #1

in Australia for student support
in Tourism, Hospitality and
Leisure - Undergraduate studies

5-star

Learner engagement and skills
development in Tourism
and Hospitality



SOUTHERN CROSS MODEL

At The Hotel School Australia, we focus on providing a deeper, immersive learning experience for our students centered on the connection to real-world application.

THE SOUTHERN CROSS MODEL

The Southern Cross Model transforms University education with an immersive approach. Students take up to two units per six-week term, replacing traditional exams with practical assessments. This adaptable learning model provides students with flexibility and has consistently delivered measurable improvements in student engagement and success.

↑ **16.8%**
Student Success

↑ **0.83**
Average GPA

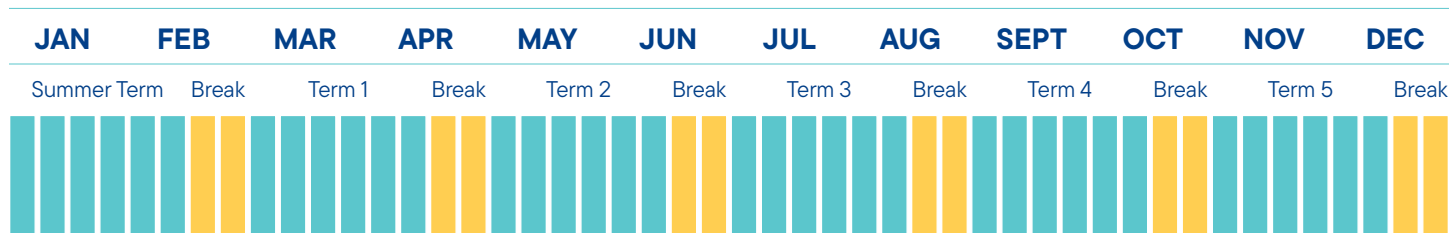
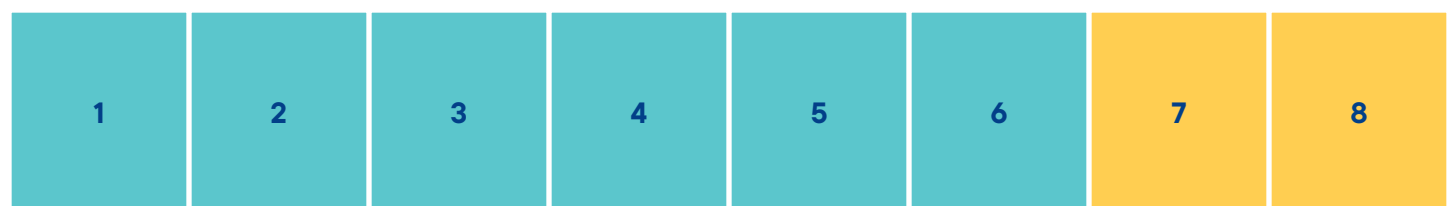
↑ **3.3%**
Unit Satisfaction

↑ **3.3%**
Teaching Satisfaction

*Southern Cross University 2019-2025 insights

6 WEEK TERM

Teaching Weeks Break



BY INDUSTRY FOR INDUSTRY



INNOVATIVE CURRICULUM

Our industry-backed curriculum integrates real-world experiences, preparing students for dynamic careers. We empower learning through practical experience and advanced technology. Committed to innovation, we explore GenAI as a 24/7 tool to enhance performance, critical thinking, and research.



PERSONALISED SUPPORT

Our team drives growth with tailored Student Support services, including career development, soft skills workshops and personalised Academic Support sessions. We enhance personal and professional skills to prepare students for real-world challenges.



INDUSTRY INTEGRATION

Our Professional Learning Centre (PLC) is dedicated to ensuring our students have the best start to their new career. Beyond Work Integrated Learning, we focus on practical application, personal development, and industry-ready skills. The PLC provides a wealth of industry events and opportunities to gain practical experiences, ensuring graduates are confident with their career trajectory.



TEACHING EXCELLENCE

We are Australia's only industry specialised provider offering a public University education in a boutique setting. With small classes and industry-led workshops, our personalised approach fosters engagement and active learning. Our highly qualified, award-winning lecturers and tutors bring a wealth of academic expertise and industry experience, ensuring students learn from professionals with relevant industry expertise.

PATHWAY PROGRAMS

Our Undergraduate and Postgraduate pathways are designed to provide a seamless progression between courses, giving students the flexibility to expand their qualifications in their own time.

UNDERGRADUATE DEGREE PATHWAY



POSTGRADUATE DEGREE PATHWAY





DIPLOMA OF HOTEL MANAGEMENT

The Diploma of Hotel Management provides a strong foundation in hospitality and business, preparing students for entry-level roles in the global hotel industry. Through practical, industry-focused learning, students develop essential operational skills and knowledge to support career progression across a range of hospitality settings.

COURSE SUMMARY

Course Level

Undergraduate

Campus Options

Brisbane, Melbourne, Sydney, Perth

Orientation Starts

March, July, October

Duration

Domestic: 1 year full-time, or part-time equivalent

International: 1 year full-time

Total Units

8

CRICOS Course Code

0100351

CAREER OPPORTUNITIES

Graduates from our program are well suited to occupy entry-level positions within the broad spheres of the hotel, leisure, tourism, and hospitality sectors, bringing with them a solid foundation of industry knowledge and practical skills.

PATHWAY

Successful completion of the Diploma of Hotel Management can gain you entry into Year 2 of the Bachelor of Business in Hotel Management.

COURSE OVERVIEW

Language and Learning in your Discipline

Quantitative Methods with Economics

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communication

Hospitality Services Management

Accounting and Finance for Hotel Operations

ADMISSION REQUIREMENTS

DOMESTIC

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 with the required entry grade
- English language proficiency comparable to Academic IELTS 5.5 with 5.5 in writing and no band less than 5.0.

ASSOCIATE DEGREE OF INTERNATIONAL HOTEL AND TOURISM MANAGEMENT

The Associate Degree of International Hotel and Tourism Management degree combines academic study with hands-on learning, perfect for those seeking a practical career path. With an internship integrated in each year of study, students can gain real-world experience in front and back of house while studying business management, operations, and finance. This early industry exposure builds skills, confidence, and connections from day one.

COURSE SUMMARY

Course Level

Undergraduate

Campus Options

Brisbane, Melbourne, Sydney, Perth

Orientation Starts

March, July, October

Duration

Domestic: 2 years full-time, or part-time equivalent

International: 2 years full-time

Total Units

16

Paid Internship Opportunities

600 hours

CRICOS Course Code

104631D

CAREER OPPORTUNITIES

This program equips you with the knowledge and practical experiences during your studies to pursue roles as a team leader, supervisor or management function in leading hotels, resorts, travel and tourism companies worldwide.

PATHWAY

Successful completion of the Associate Degree of International Hotel and Tourism Management can gain you entry into Year 3 of the Bachelor of Business in Hotel Management.

COURSE OVERVIEW

YEAR 1 UNITS

Language and Learning in your Discipline

Introduction to Professional Practice

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communication

Hospitality Services Management

Professional Hospitality Experience 1

YEAR 2 UNITS

Introduction to Conventions and Events

Accounting and Finance for Hotel Operations

Management Practices

Talent and Diversity

Tourism Theories and Practices

Marketing Fundamentals

Hospitality Information and Technology Systems

Professional Hospitality Experience 2

ADMISSION REQUIREMENTS

DOMESTIC

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 with the required entry grade, or relevant work experience
- English language proficiency comparable to Academic IELTS 6 with no band less than 5.5

BACHELOR OF BUSINESS IN HOTEL MANAGEMENT

The Bachelor of Business in Hotel Management equips students with essential business knowledge, hotel operations expertise, leadership skills, and a strong foundation in management. Delivered through industry-driven learning, the program prepares graduates to succeed in dynamic business environments. Students can major in Events, Tourism, or Hospitality, or choose from elective units to tailor their studies to align with personal interests and career goals.

COURSE SUMMARY

Course Level

Undergraduate

Campus Options

Brisbane, Melbourne, Sydney, Perth

Orientation Starts

March, July, October

Duration

Domestic: 3 years full-time, or part-time equivalent

International: 3 years full-time

Total Units

24

Paid Internship Opportunities

600 hours

CRICOS Course Code

111082C

CAREER OPPORTUNITIES

Professional positions in hospitality and service management in Australia and overseas; customer facing positions in hotels and resorts, human resources, marketing, front office, food services, food and beverage, events and conferences and general management.

For the Bachelor course, you will need to complete:

- 16 core units, and
- 8 unit major, OR
- 8 elective units, chosen from the elective units across the three majors

COURSE OVERVIEW

YEAR 1 UNITS

Language and Learning in your Discipline

Introduction to Professional Practice

The Foundations of Hospitality

Food and Beverage Operations

Accommodation Operations

Business Communication

Management Practices

Marketing Fundamentals

YEAR 2 UNITS

Accounting and Finance for Hotel Operations

Hospitality Information and Technology Systems

Compliance and Ethics for Hotels

Talent and Diversity

Revenue and Yield Management for Tourism and Hospitality

3 units from Major / Electives

YEAR 3 UNITS

Business Strategies: Process and Application

5 units from Major / Electives

Professional Hospitality Experience 1

Professional Hospitality Experience 2



**MAJORS / ELECTIVE UNITS (8 UNITS)
4 CORE UNITS FOR EACH MAJOR**

Sustainable Business Practices

Hospitality Services Management

Tourism and Hospitality Sales and Promotion

Action Research for the Hospitality Industry

PLUS 4 UNITS FOR EVENTS MAJOR

Introduction to Conventions and Events

Event Operations Management

Festival and Special Events Planning

Convention and Exhibition Planning

PLUS 4 UNITS FOR TOURISM MAJOR

Tourism Theories and Practices

The Cruise Industry

Global Aviation

Special Interest Tourism

PLUS 4 UNITS FOR HOSPITALITY MAJOR

Food Services Management

The Hospitality Entrepreneur

Facilities Planning and Design

Economics and Risk in Hospitality

ADMISSION REQUIREMENTS

DOMESTIC

- Completion of Year 12 (or equivalent) or relevant work experience
- Completion of a 1-on-1 interview

INTERNATIONAL

- Qualification equivalent to an Australian Year 12 with the required entry grade, or relevant work experience
- English language proficiency comparable to Academic IELTS 6 with no band less than 5.5

GRADUATE CERTIFICATE OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Certificate of Business in Global Hotel Leadership develops applied business skills and contemporary leadership knowledge to support career progression and further postgraduate study.

COURSE SUMMARY

Course Level

Postgraduate

Campus Options

Brisbane, Melbourne, Sydney, Perth

Orientation Starts

March, July, October

Duration

Domestic: 6 months full-time or part-time equivalent

International: 6 months full-time

Total Units

4

CRICOS Course Code

0101395

CAREER OPPORTUNITIES

Graduates will be well-equipped to advance their careers in a range of organisations within the business and tourism sectors, including leadership and management roles, sustainable practices, and various establishments such as hospitality outlets, hotels, events and conferences, cruise ships, airlines, casinos, clubs, and any other business.

PATHWAY

Successful completion of the Graduate Certificate will allow students 4 units credit into the Master of Business in Global Hotel Leadership.

COURSE OVERVIEW

3 CORE UNITS + 1 ELECTIVE UNIT

CORE UNITS

Advanced Communication

Hotels in Context

The Global Hotel Leader

ELECTIVE UNITS

SELECT ONE (1) UNIT FROM THE FOLLOWING:

Service Design and Management

Creating the Hotel Customer

ADMISSION REQUIREMENTS

DOMESTIC

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)

INTERNATIONAL

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

GRADUATE DIPLOMA OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Graduate Diploma of Business in Global Hotel Leadership offers advanced study in contemporary leadership and hotel management in a global context. Combining theoretical and applied learning, the program builds deeper industry insight and prepares graduates for expanded leadership responsibilities across hospitality and business settings.

COURSE SUMMARY

Course Level
Postgraduate

Campus Options
Brisbane, Melbourne, Sydney, Perth

Orientation Starts
March, July, October

Duration
Domestic: 1 year full-time, or part-time equivalent
International: 1 year full-time

Total Units
8

CRICOS Course Code
0101394

CAREER OPPORTUNITIES

Graduates will be well-equipped to advance their careers in a range of organisations within the business and tourism sectors, including leadership and management roles, sustainable practices, and various establishments such as hospitality outlets, hotels, events and conferences, cruise ships, airlines, casinos, clubs, and any other business.

PATHWAY

Students who successfully complete the Graduate Diploma may choose to progress to the Master of Business in Global Hotel Leadership where they will be exposed to a series of higher level self-management approaches to learning.

COURSE OVERVIEW

3 CORE UNITS + 1 ELECTIVE UNIT

CORE UNITS

Advanced Communication

Hotels in Context

The Global Hotel Leader

ELECTIVE UNITS

SELECT FIVE (5) UNITS FROM THE FOLLOWING:

Professional Industry Development

Sustainable Hotel Management

Talent and Culture

Service Design and Management

Information for Decision Making

Creating the Hotel Customer

ADMISSION REQUIREMENTS

DOMESTIC

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)

INTERNATIONAL

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

MASTER OF BUSINESS IN GLOBAL HOTEL LEADERSHIP

The Master of Business in Global Hotel Leadership is designed for aspiring and experienced professionals seeking senior leadership roles in the global hotel, tourism, and leisure industries. Developed in collaboration with industry leaders, the program builds expertise in hotel operations, asset management, service design, and emerging technologies, equipping graduates to apply strategic thinking to real-world industry challenges.

COURSE SUMMARY

Course Level

Postgraduate

Campus Options

Brisbane, Melbourne, Sydney, Perth

Orientation Starts

March, July, October

Duration

Domestic: 2 year full-time, or part-time equivalent

International: 2 years full-time

Total Units

16

Paid Internship Opportunities

600 hours

CRICOS Course Code

0101393

CAREER OPPORTUNITIES

Graduates can pursue senior management and leadership roles in international hotels, resorts, and tourism enterprises. The degree also prepares professionals for careers in hotel development, strategic tourism planning, and entrepreneurship in the global hospitality industry.

COURSE OVERVIEW

12 CORE UNITS + 4 ELECTIVE UNITS

CORE UNITS

Advanced Communication

Professional Industry Development

Hotels in Context

The Global Hotel Leader

Service Design and Management

Sustainable Hotel Management

Talent and Culture

Creating the Hotel Customer

Information for Decision Making

Innovation and Disruption in Global Hospitality

Industry Internship A

Industry Internship B

ELECTIVE UNITS

SELECT FOUR (4) UNITS FROM THE FOLLOWING:

Strategic Assets and Operations

Revenue and Analytics

Managing Hotel Information Systems

Event Operations and Management

Managing Hotel Projects

ADMISSION REQUIREMENTS

DOMESTIC

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)

INTERNATIONAL

- Qualification equivalent to an Australian Bachelor degree (or demonstrated academic or professional standing equivalent)
- English language proficiency comparable to Academic IELTS 6.5 with no band less than 6.0

“

I've applied all of my learnings from University to my family's winery in South Australia. Returning to studies at The Hotel School to do my Master's has expanded my business into tourism, hospitality and hotels”

AMY GUO

Director, Millon Wines, South Australia
Master of Business in Global Hotel Leadership
Graduated 2023



FLEXIBLE STUDY FOR WORKING PROFESSIONALS

Postgraduate online
programs available
from July 2026.

STAY CONNECTED YOUR WAY

1-HR ONLINE WORKSHOP

Live and recorded.
Attend in real time or watch
back when it suits you.

2-HR ONLINE TUTORIAL

Scheduled live sessions
designed for discussion,
application, and collaboration.

Stay connected through the Southern Cross Model,
with live workshops, tutorials and real collaboration.

POSTGRADUATE ONLINE

“

With my paid **internship**, I've been able to apply both my **practical** and theoretical knowledge in my role at The Westin. It's given me the opportunity to put what I've learnt at Uni into practice.”

ADEN HAEUFLER

Guest Experience Expert, The Westin Brisbane
Associate Degree of International and Tourism Management
Current Student





ROOMS DIVISION AND FRONT OFFICE

- Director of Rooms Division
- Director of Guest Relations
- Executive Housekeeper
- Reservations Manager
- Duty Manager
- Front Office Manager
- Front Office Supervisor
- Guest Services Officer
- Chief Concierge
- Guest Services Manager



EVENT MANAGEMENT

- Director of Events Sales and Planning
- Events Sales and Planning Coordinator
- Banquet Manager
- Wedding Sales and Planning Manager
- Facility Management
- Entertainment and Festivals Manager
- Senior Events Manager
- Event Sales Manager
- Event Services Executive
- Convention Planner



FOOD AND BEVERAGE

- Director of Food and Beverage
- Food and Beverage Manager
- Food and Beverage Supervisor
- Food and Beverage Attendant
- Restaurant Manager
- Bar Manager
- Hotel Executive Club Manager
- Room Service Supervisor
- Nightclub Manager
- Sommelier



SALES AND MARKETING

- Director of Sales and Marketing
- Business Development Manager
- Public Relations Manager
- Communications Manager
- Marketing Coordinator
- Social Media Executive
- Account Executive
- Promotions Manager
- Group Sales Coordinator
- Revenue Manager



HUMAN RESOURCES MANAGEMENT

- Head of People and Culture
- Director of Human Resources
- Human Resources Manager
- Assistant Manager Human Resources
- Human Resources Coordinator
- Learning and Development Manager
- Health and Safety Manager
- Employee Relations Officer
- Consultant and Training Coach
- Recruiter



GENERAL MANAGEMENT AND ADMINISTRATION

- General Manager
- Hotel Manager
- Resort Manager
- Director of Operations
- Resident Manager
- Executive Assistant



ACCOUNTS AND FINANCE

- Director of Finance
- Chief Accountant
- Financial Controller
- Income Auditor
- Procurement Manager
- Purchasing and Material Manager
- Credit Controller
- Accountant
- Accounts Assistant



EXECUTIVE ROLES IN OTHER INDUSTRIES

- Human Resource Consulting
- Telecommunications
- Sales and Marketing
- Government
- Public Relations
- Management Consulting
- Hotel Broker
- Asset Management
- Education and Training
- Facility Management
- Entertainment and Festivals
- Logistics
- Brand Management
- Project Management

GRADUATE OUTCOMES

The Hotel School students are highly valued by employers in Australia and overseas for their industry-relevant qualifications and hands-on experience, making them sought after in the industry.



The diversity of career opportunities, from restaurants and hotels to cruise ships.



Obtaining life-long transferable skills that are highly sought after in other sectors.



Unlimited career pathways to achieve your professional goals.



Travel and work both domestically and internationally.

THE HOTEL SCHOOL GRADUATE EMPLOYMENT SURVEY 2024

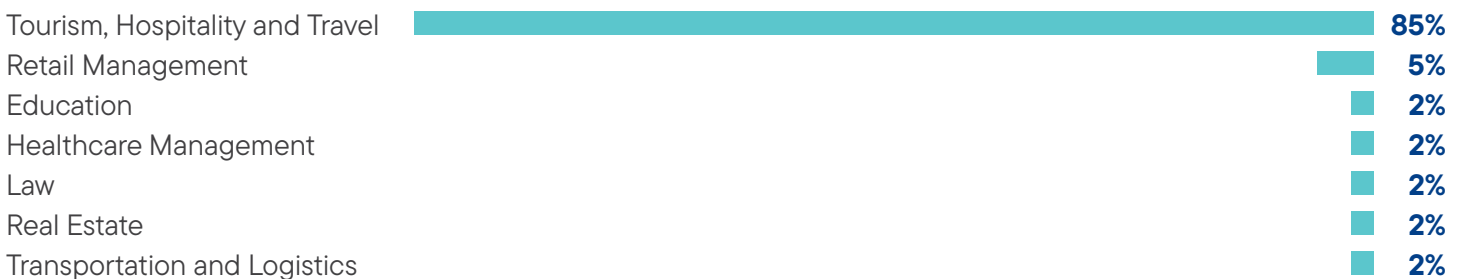
97%

Employed within 6 Months

\$66,145

Average Graduate Salary

INDUSTRY OF EMPLOYMENT





MORGAN MEREDITH

Hotel Manager, Unbound Collection by Hyatt
Bachelor of Business in Hotel Management
Graduated 2013



GLOBAL INTERNSHIPS

Our internships allow you to explore your ideal career while gaining a University education.

With opportunities across Australia and around the world, you can explore diverse areas of the hospitality and tourism industry, from guest services and sustainability to marketing, sales, and food and beverage, all while immersing yourself in new cultures.

Whether it's a luxury hotel, a boutique business, or an innovative start-up, you'll gain hands-on industry insights in tourism, event management, or hotel operations. These internships blend practical experience with academic learning, setting you up for a dynamic career.

**ASSOCIATE DEGREE OF
INTERNATIONAL HOTEL AND
TOURISM MANAGEMENT
INTERNSHIP**

600 HOURS

**BACHELOR OF
BUSINESS IN HOTEL
MANAGEMENT
INTERNSHIP**

600 HOURS

**MASTER OF
BUSINESS IN GLOBAL
HOTEL LEADERSHIP
INTERNSHIP**

600 HOURS

BENEFITS OF INTERNSHIPS

Build your CV

Stand out to employers with practical, professional experience.

Professional development

Improve your personal and professional skills to progress your career.

Learn diverse operational styles

Discover new organisations, management styles and systems.

Earn while you learn

Don't wait until graduation to start your career.

Gain cultural experience

Choose between paid internships in Australia or overseas.

Make industry connections

Network with colleagues and employers and meet new mentors.

“

Studying at The Hotel School has been the perfect mix of **support** and opportunity. Every day, we connect with the industry — building relationships, gaining **experience** and creating the **connections** that will shape our global careers.”

IMOGEN KNIGHT

Groups Coordinator, MSC Cruises Australia and New Zealand
Bachelor of Business in Hotel Management
Current Student

OUR INDUSTRY PARTNERS

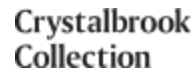
The Hotel School has a strong network of industry partners who provide an invaluable resource.

Our programs include internship opportunities, practical workshops, graduate opportunities, and industry and alumni networking events, all integrated with our academic programs.

Our academic team are members of a robust professional network in their capacity as educators, as well as from prior experience in the industry. As you advance in your studies, the academic team will share their previous experiences and industry connections which can help lead to valuable opportunities for employment or mentorship.



THSA Industry Partner: Le Méridien, Melbourne



“

The Professional Learning Centre help us gain experiences within industry from our **networking** events that are held on campus. They've helped gain invaluable **internship** experience throughout my degree.”



TAYLOR TROST

Service Stylist, Langham Hospitality Group
Bachelor of Business in Hotel Management
Young Tourism Leader, QLD QTIC
Graduated 2025

PROFESSIONAL LEARNING CENTRE

The Professional Learning Centre (PLC) is dedicated to delivering high-quality professional development, support, and opportunities to help you build a successful career. They complete personalised career tracking to help students set and achieve their professional goals.

The PLC team of Career Consultants provide tailored support through career development services, industry visits and excursions, workshops, guest speakers, and hands-on practical experiences.

Our services include CV preparation and interview coaching to ensure you present yourself confidently to employers. These services help you connect with industry professionals, build valuable networks, develop essential skills, gain industry insights, and enhance your resume to strengthen your personal brand.



MOCK INTERVIEWS

Through the mock interview program you can receive feedback on your interview performance to build confidence and help secure your dream career.



INDUSTRY INSIGHTS IN THE CLASSROOM

You will gain access to industry leaders through our guest speakers who share their insights and industry knowledge.



INDUSTRY FIELD TRIPS

Field trips to industry partners allow you to gain insights into working in these operations. Annual trips include wineries, a variety of hotels and accommodation businesses and tourism destinations.



INDUSTRY SKILLS TRAINING

Receive guidance to identify certified courses to assist you with professional development, including: Responsible Service of Alcohol (RSA) certification, OPERA Hotel Property Management Software training.



NETWORKING

You will learn some tips on how to network and put them into practice when meeting with and learning from our partner industry leaders and alumni community.



CAREER WORKSHOPS

Workshops are run to assist you to learn about: roles in the tourism and hospitality industry, and how to apply for them; preparing professional cover letters, resumes and business emails, personal branding, creating an effective LinkedIn profile, and interview techniques



PROFESSIONAL SKILLS WORKSHOPS

Our team host a variety of in-person and online practical skills workshops to assist professional development in the workplace.

GRADUATE PLACEMENT SERVICE

PERSONALISED CAREER CONSULTANCY SERVICES FOR STUDENTS AND ALUMNI

Finding the right role when you graduate is important. Our free Graduate Placement Service is available to all students and alumni after 12 months of graduation. It provides practical support in securing employment after graduation and throughout your career.



STRENGTHS

Identify your skills and strengths, and areas you want to work on



RESEARCH

Research organisations and career paths



PLAN

Identify suitable job opportunities, aligned with your career plan



PREPARATION

Prepare your resume and cover letter



INTERVIEWS

Practise your interview skills and make a positive 'first impression'



BRAND

Develop your personal brand online

“

The Hotel School worked with my broad hospitality experience to **upskill** in areas like Asset Management and Revenue Analytics, allowing me to take charge of my **career trajectory**.”

SARAH TAYLOR

People Projects Analyst, The Star Entertainment Group
Master of Business in Global Hotel Leadership
Graduated 2023

OUR ALUMNI

A LIFE-LONG GLOBAL NETWORK



SOPHIA MCARTHUR, AUSTRALIA

Key Account Manager,
Sports Pacific at Accor

Graduate, 2023
Bachelor of Business in Hotel
Management



ANIMESH KAPOOR, INDIA

Hotel Services Manager,
Intercontinental Hotels & Resorts

Graduate, 2020
Master of Business in
Global Hotel Leadership



PATRICIO HONORES, BRAZIL

Assistant Cruise Director,
Regent Seven Seas Cruises

Graduate, 2021
Master of Business in
Global Hotel Leadership



MARTIN LAM, HONG KONG

Assistant Manager of Finance and
Business Support, InterContinental
Hayman Island Resort

Graduate, 2019
Bachelor of Business in
Hotel Management



TEIA NAIR, AUSTRALIA

Front Office Manager,
Crystalbrook Vincent

Graduate, 2024
Bachelor of Business in
Hotel Management



CHARLOTTE TAYEH, AUSTRALIA

Front Office Manager,
The Ritz-Carlton Melbourne

Graduate, 2022
Bachelor of Business in Hotel
Management



CRISTIAN BERRY, AUSTRALIA

Franchise Performance Executive,
Accor Pacific

Graduate, 2024,
Master of Business in
Global Hotel Leadership



JOAN BLINDHEIM, AUSTRALIA

Senior Director, HR Operations, East
Asia & Pacific, IHG Hotels & Resorts

Graduate, 2009,
Bachelor of Business in
Hotel Management



YUANHSIN HSIEH, TAIWAN

Conference and Events Services
Executive, Sofitel Melbourne on Collins

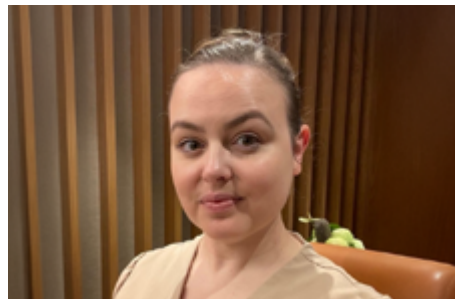
Graduate, 2022,
Master of Business in
Global Hotel Leadership



BROOKE DUNK, AUSTRALIA

Food and Beverage Supervisor,
Le Meridien Hotel & Resorts

Graduate, 2025
Bachelor of Business in Hotel
Management



COURTNEY ELLIS, AUSTRALIA

Club Concierge,
The Ritz-Carlton, Perth

Graduate, 2025
Associate Degree of International
Hotel & Tourism Management



LEIGH SHEPHEARD, AUSTRALIA

Tourism Services Manager,
Melbourne Cricket Club

Graduate, 2005
Bachelor of Business in
Hotel Management



MAX PHFALERT, AUSTRALIA

Assistant Guest Experience
Manager, Sofitel on Collins

Graduate, 2025
Associate Degree of International
Hotel & Tourism Management



CHARLOTTE BUMAGAT, PHILIPPINES

Senior Sales Executive at Rydges
World Square Sydney

Graduate, 2019
Master of Business in
Global Hotel Leadership



GAURAV KAJAL, AUSTRALIA

Operations Manager, Courtyard by
Marriott Perth, Murdoch

Graduate, 2018
Master of Business in
Global Hotel Leadership



STUDENT ENGAGEMENT

GET INVOLVED AND CONNECT TO MAKE THE MOST OF UNI LIFE

ORIENTATION

Your First Step to Success

Kickstart your University experience with a fun and interactive Orientation, held the week before your first class. You'll meet fellow students, engage in social and academic activities, and receive personalised support to help you settle in.

Our student support team is here to guide you - whether it's adjusting to a new environment, developing effective study habits, or making connections before classes even begin.

SCU MATES PROGRAM

Guidance from your new community

The SCU Mates Program helps new students transition into university life by connecting them with experienced student mentors. Mentors provide friendly support and personalised guidance to help you feel confident and connected at THSA.

SCU PALS PROGRAM

Study Support to help you succeed

The SCU Peers Assisted Learning (PALS) Program connects you with experienced students who can help with assessment preparation, referencing, time management, and study strategies. Whether you need guidance on an assignment or tips to stay organised, PALS mentors offer practical, peer-led support to help you keep you on track.

GLOBAL CITIZEN SERIES

Embracing our diversity

University is about more than just study—it's about broadening your horizons. The Global Citizen Series brings students together to share and celebrate different cultures, with exciting activities like cultural New Year celebrations, a global food fiesta, and Discovering Australia sessions. Hosted in collaboration with the Student Association, these events create meaningful cross-cultural connections.

MAJOR SOCIAL EVENTS

Celebrating your achievements

We love to host regular social events with our diverse community. One of the most anticipated events of the year, The Hotel School's annual gala is a night of celebration, recognition, and unforgettable moments. This is where we honor high achieving students and applaud the efforts of everyone in our vibrant student community.

STUDENT ASSOCIATION

Guidance from your community

The Student Association at The Hotel School is your gateway to new experiences, exciting events, and exclusive student perks. Open to all students across our campuses, SATHS helps you build connections, access opportunities, and stay engaged with student life.

STUDENT SUPPORT

WE'RE HERE FOR YOU, EVERY STEP OF THE WAY

From the moment you apply to the day you graduate, our team is dedicated to providing you with the support you need to succeed. Whether you have questions about your application, need help settling in, or require ongoing guidance, we're always here to assist you.

STUDENT SERVICES

Help when you need it

Our Student Services team is your go-to for everything from enrolment and student ID cards to unit guides and grades. You'll also have access to MySCU, Southern Cross University's personalised online portal, where you can manage your enrolment, access learning resources, and stay connected with your studies. If you require additional support, our Disability and Equity Services are available to help ensure you have the tools and assistance you need to thrive.

PERSONAL SUPPORT

Your wellbeing matters

University life can be exciting, but it also comes with challenges. Our free and confidential counselling service is here to support you, whether you're facing personal concerns, academic pressures, or just need someone to talk to. Choose from one-on-one sessions or join workshops focused on wellbeing and mental health.

SUPPORT FROM TEACHING STAFF

Learn from the best

We believe in a hands-on approach to learning, which is why students have direct access to their lecturers. Each lecturer offers consultation times after class, giving you the chance to ask questions, seek guidance, and get the most out of your studies.

LEARNING & ACADEMIC SUPPORT

Reach your academic goals

We understand that every student learns differently. Through the flexible Southern Cross Model, students can access online recorded workshops and tutorials alongside on-campus learning, supporting a structured yet flexible study experience. Assessments are practical and industry-focused, designed around real-world scenarios such as marketing or business plans, case studies, presentations, and applied projects that build well-rounded, transferable skills. Students also have access to personalised Academic Support, including one-on-one assistance with research, writing, referencing, and assignment structure, with guidance on the appropriate and ethical use of digital tools, including AI, in line with Southern Cross University academic standards.

TECH & LIBRARY ACCESS

Everything you need at your fingertips

You'll have access to a wide range of digital resources, including:

- Student email and IT support through our Service Desk
- Wireless@SCU for seamless internet on all campuses
- Mobile@SCU app for easy access to essential student services
- SCU Library and Learning Services, providing extensive digital resources and borrowing privileges with major universities in Sydney, Melbourne, and Brisbane

Learn more about how AI and academic integrity are embedded in the Southern Cross Model.





HOW TO APPLY

DOMESTIC APPLICATION

Admission to The Hotel School is based on individual merit. While we consider your most recent academic achievements or professional experience as indicators of your ability to succeed at a tertiary level, we also value the opportunity to connect with you personally.

Contact us to meet your dedicated Course Advisor who will be there to provide personalised support throughout the whole application process.

NO ATAR REQUIRED

For our Undergraduate programs, we don't require an ATAR, instead you'll be invited to a one-on-one interview with a member of our team. This is your chance to discuss your career aspirations, explore major options, and get a firsthand glimpse of student life at The Hotel School.

DIRECT APPLICATION

Apply online via hotelschool.scu.edu.au/apply

Once your application has been lodged, The Hotel School will contact you to arrange an interview. You may be asked to provide additional documents as evidence to support your application. If you are overseas or reside interstate and are unable to attend the interview in person, a video or phone interview can be arranged.

UAC OR QTAC APPLICATION

If you are a current Year 12 student in Australia and an Australian citizen or permanent resident planning to commence your degree after graduation, you can apply for our Undergraduate courses directly through UAC or QTAC. Please ensure that The Hotel School is listed as 1st preference using the following codes:

DIPLOMA

Melbourne UAC 354001
Melbourne QTAC 054231
Sydney UAC 354040
Sydney QTAC 054241
Brisbane UAC 354060
Brisbane QTAC 054271

ASSOCIATE DEGREE

Melbourne UAC 354300
Melbourne QTAC 054091
Sydney UAC 354340
Sydney QTAC 054141
Brisbane UAC 354360
Brisbane QTAC 054171

BACHELOR

Melbourne UAC 334108
Melbourne QTAC 054202
Sydney UAC 334141
Sydney QTAC 054142
Brisbane UAC 334164
Brisbane QTAC 054116

Once your application is received through UAC/QTAC, The Hotel School will contact you to arrange an interview. You may be asked to provide additional documents as evidence to support your application.

Perth Applications

Please note that Perth campus is not listed in UAC or QTAC. All applications must be submitted directly to The Hotel School.



APPLY NOW

FEES & FINANCING

FINANCING

The Australian government offers a variety of financing options to support domestic students throughout their higher education. Please follow the links below to check your eligibility.

COMMONWEALTH SUPPORTED PLACES

The Hotel School Australia is proud to be the only University specialising in tourism and hospitality offering Commonwealth Supported Places (CSPs).

A CSP is an Australian government subsidy that reduces the cost of tuition fees. Eligible students enrolled in a CSP pay a portion of the fees, known as the student contribution, while the government covers the remaining amount. Eligible students can then defer their student contribution through a **HECS-HELP loan**.

CSPs are available for domestic students enrolled in an undergraduate course. For further information and to assess your eligibility please visit: <https://www.studyassist.gov.au>

ABSTUDY, AUSTUDY & YOUTH ALLOWANCE

ABSTUDY provides assistance for Australian Aboriginal and Torres Strait Islander students. Benefits for students include the payment of any incidentals, an allowance to assist with text books and equipment costs.

AUSTUDY is an income support payment available to qualifying students aged 25 years or older. It provides income-tested assistance to full-time students who are Australian citizens.

Youth Allowance is a similar support payment paid to eligible 16 to 24-year-olds undertaking full-time study. For application forms and further information please refer to your nearest Centrelink office or the Centrelink website.

For further information and to assess your eligibility please visit: <https://www.studyassist.gov.au>

THSA SCHOLARSHIPS

The Hotel School offers a range of scholarships for both international and domestic students. These scholarships recognise academic excellence and commitment to pursuing a career in the industry. They are awarded based on merit to high achieving students who demonstrate exceptional academic performance and a dedication to growth and success. For further information please visit: <https://hotelschool.scu.edu.au/apply/scholarships/>

FEES & FINANCING



HOW TO APPLY

INTERNATIONAL APPLICATION

Apply online with all supporting documents:

- Original or Certified copy of academic transcripts, with grading system
- Certified copy of passport
- English language test results (e.g. IELTS, PTE)
- Resume
- Academic or employer references (if required)
- Advanced standing application form (if relevant)

Advanced standing refers to previous study or work experience which may reduce the duration of your degree. You should apply for advanced standing at the time of application. Submit your completed application via through the Studylink admissions portal.

ASSESSMENT

Applications will be acknowledged and responded to within 3 days. Successful applications receive an International Offer Package (Offer) including:

- Offer of Admission
- Information for Accepting your Offer

When assessing applications against the relevant Academic Standards, The Hotel School will use accepted educational resources, including Australian Educational International – NOOSR, Ecctis, University Admissions Centre Schedule to establish the Australian equivalence of an applicant's overseas qualifications.

For postgraduate degrees, assessment is made on an equivalent Australian Bachelor degree plus any other course specific requirements.

ACCEPTING YOUR OFFER

1. Review the Offer to make sure all information is correct and submit extra documents if requested.
2. Once conditions are met, send the signed Offer Acceptance Agreement, before the Offer Lapse Date.
3. Pay the 'fee payable on acceptance' amount of the offer.
4. Once all documents are received and conditions are met, The Hotel School will issue an electronic Confirmation of Enrolment (eCOE) so you can apply for an Australian visa.

STUDENTS APPLYING THROUGH EDUCATION AGENTS

The Hotel School has an extensive network of registered Education Agents in Australia and overseas who can assist with your application. Please note students from specific countries are required to go through an Education Agent. For further information visit: <https://hotelschool.scu.edu.au/international-students/agents/>

STUDENT VISAS

To study in Australia you must have a valid Australian visa. Student visas are temporary visas that allow people to come to Australia for a specified period to study at an Australian institution. For more information visit the Department of Home Affairs (DoHA) www.homeaffairs.gov.au

International students applying for a student visa must undertake a full-time load of eight (8) units per year. International students are required to remain in their principal course for at least six (6) months before they can request a transfer to study at another education provider. Student visa conditions and requirements.

Make sure you are familiar with the conditions of your visa by reviewing the information set out on the DoHA website. For more details on the student visa conditions including financial requirements, please visit: <https://www.scu.edu.au/study/internationalstudy/how-to-apply-international-future-students/visa-information/>

Higher education providers must meet minimum standards set by TEQSA (The Tertiary Education Quality and Standards Agency) to enable registration under the ESOS (Education Service for Overseas Students) Act. This protects Australia's reputation for delivering quality education services and the interests of overseas students, by setting minimum standards and providing tuition and financial assurance. The ESOS Act mandates a nationally consistent approach to registering education providers so that the quality of the tuition and care of students remains high. The professionalism and integrity of the industry is further strengthened by the ESOS Act's interface with immigration law. This imposes visa related reporting requirements on both students and providers.

The National Code is a set of nationally consistent standards that govern the protection of overseas students and delivery of courses to students by providers that are registered on the Commonwealth Register of Institutions and Courses for Overseas Students (CRICOS). For further information visit: <https://internationaleducation.gov.au/>

CRICOS

Higher education providers in Australia must be registered to enrol overseas students in specific courses. Registered providers have a CRICOS provider code and a specific CRICOS course code for each course. This registration guarantees the provider and the course meet the high standards necessary for overseas students. For further information visit: <https://cricos.education.gov.au/>

TUITION PROTECTION SERVICE

The Tuition Protection Service (TPS) is an initiative of the Australian Government to assist international students whose education providers are unable to fully deliver their course of study. The TPS ensures that international students are able to either complete their studies in another course or with another education provider or receive a refund of their unspent tuition fees. For more information visit: <https://www.education.gov.au/tps>

REFUNDS & DEFERMENTS

Visit: <https://www.scu.edu.au/current-students/studentadministration/fees-andcharges/> for more information about: Refunds and remission procedure
Withdrawals and release, refunds Enrolment, deferment, suspension or cancellation of enrolment procedure.

TUITION FEES

Tuition Fees are listed in the Offer of Admission and are correct at the time of issue. They will be subject to an increase each calendar year and students are required to pay the new tuition fee each year. Tuition fees are due at the beginning of each study period, however you can pay fees in advance.

COST OF LIVING PER YEAR

Knowing the average living costs in Australia is an important part of your financial preparation. To get a better idea, check out Study Australia's Cost of Living Calculator. Visit <https://www.studyaustralia.gov.au/en/life-in-australia/living-and-education-costs>

ACCOMMODATION

To help you prepare for your arrival in Australia please visit: <https://hotelschool.scu.edu.au/international-students/agents/>. Contact the relevant Hotel School campus for accommodation options. We recommend that you know how to get to the campus before commencement of orientation. Orientation sessions are held in the week prior to class commencement and are compulsory.

STUDY ABROAD PROGRAM

The program allows you to study at The Hotel School and gain credit back to your home institution. The program also offers the optional opportunity to combine your studies with internship experience in Australia and industry-specific training through our work ready program.

OSHC (OVERSEAS STUDENT HEALTH COVER)

OSHC is a compulsory medical health insurance for international students studying in Australia. BUPA is Southern Cross University's preferred provider. For Medibank providers, refer to: <https://www.health.gov.au/resources/collections/overseas-student-healthcover-oshc-resources>

STUDENT SERVICES AMENITIES FEE (SSAF)

The Student Services and Amenities Fee (SSAF) provides Australian universities with additional funds to maintain and improve essential services and amenities of a non-academic nature for students. These funds are used to support and enrich the student experience. SSAF is collected following enrolment. For more information visit: <https://www.scu.edu.au/current-students/>

**INTERNATIONAL
STUDENT APPLICATIONS**

Studylink Admissions Portal



ATTEND AN EVENT

Get to know us! Our team, our campus and our industry connections.

We run a range of events across the year on campus, online and with industry to help you explore what studying with The Hotel School Australia is all about. Keep up to date at hotelschool.scu.edu.au/event/



Campus and Info Sessions

We host Open Campus days and virtual info sessions throughout the year, giving you plenty of opportunities to explore THSA. Learn about our programs, entry pathways, student life and support services. Whether you join us in person or online, these sessions are designed to help you understand your study options and get your questions answered.

Industry Insights

Get the chance to visit **top hotels and venues**, take part in **behind-the-scenes tours**, and participate in **industry-led workshops**, an experience unique to THSA. Hear directly from leaders across hotels, tourism and hospitality. These events offer real-world perspectives on career pathways, industry trends and the skills employers are looking for.

PERSONALISED CAMPUS TOUR



Experience our locations in Sydney, Melbourne, Brisbane and Perth.
Book your tour here.

FOLLOW US ON SOCIAL MEDIA

Stay connected with student stories, events and campus life.

 @thehotelschoolaus



ENGAGE WITH US



CONTACT US

1800 870 816 (Australia)
+61 2 8249 3200 (Overseas)
hotelschool.scu.edu.au
hotelschool@scu.edu.au

The Hotel School ACN – 070662627
ABN 81 165 638 719

CRICOS Number: 01241G
TEQSA Provider Code: PRV12043 Australian University

BRISBANE CAMPUS

+61 7 3739 2400
Level 13, 127 Creek Street
Brisbane QLD 4000, Australia

MELBOURNE CAMPUS

+61 3 9601 3400
Level 3, 399 Lonsdale Street
Melbourne VIC 3000, Australia

SYDNEY CAMPUS

+61 2 8249 3200
60 Phillip Street
Sydney NSW 2000, Australia

PERTH CAMPUS

+61 2 8599 1820
297 Hay Street
Perth WA 6004, Australia